

Push To Talk
Support Manual

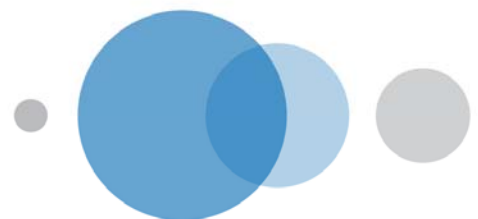
Using the Windows
Mobile Pocket PC Client

07/07/08

inTechnology

CONTENTS

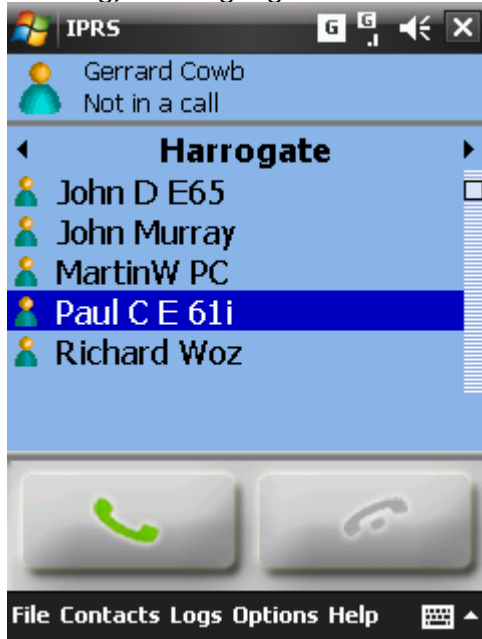
COMMON TASKS – USING THE WINDOWS MOBILE POCKET PC CLIENT...	3
ADDING A CONTACT.....	3
TALKING ONE-TO-ONE WITH A CONTACT.....	8
STARTING AN AD-HOC GROUP CONVERSATION.....	9
STARTING A GROUP BROADCAST.....	10
REMOVE A CONTACT.....	11
CHANGING YOUR STATUS.....	13
SENDING AN ALERT TO A CONTACT.....	14



COMMON TASKS – USING THE WINDOWS MOBILE POCKET PC CLIENT...

Adding a contact...

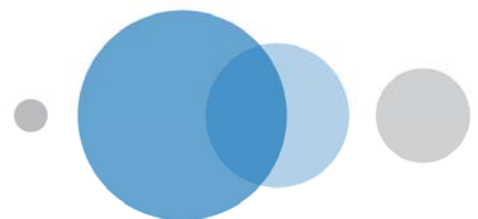
You can add a contact using the Windows Mobile Pocket PC client using two different methods. To add a contact who you share a group with, simply scroll to that group (using the left and right arrows next to the 'Contacts' or group name heading) and highlight the desired contact:



From the menu bar, tap Contacts > Add to my Contacts:

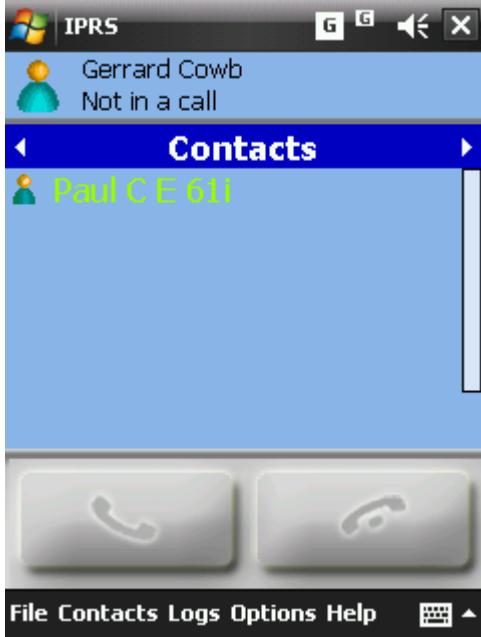


Confirm the contact details:

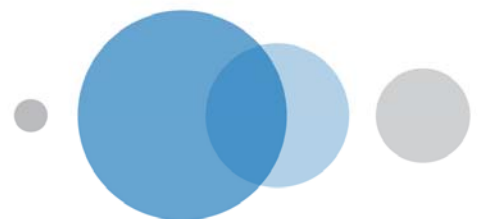


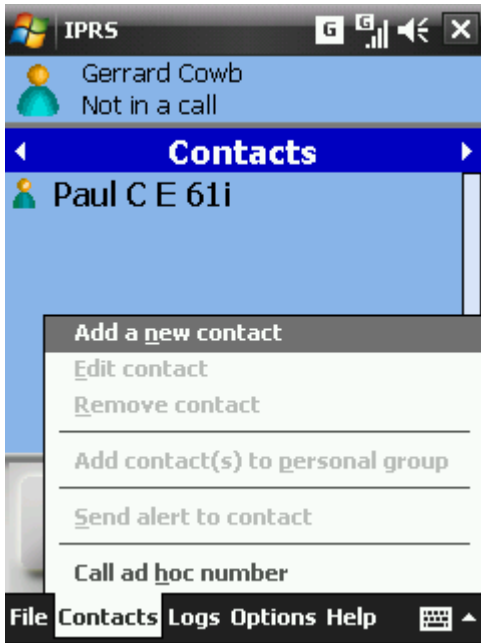


The contact should now appear in your contacts list:

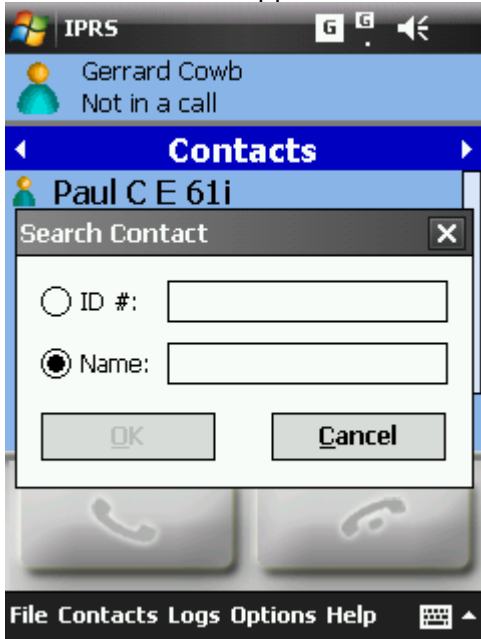


The other way to add a contact is to search for them on the system. When viewing the contacts screen, from the menu tap Contacts > Add a new contact

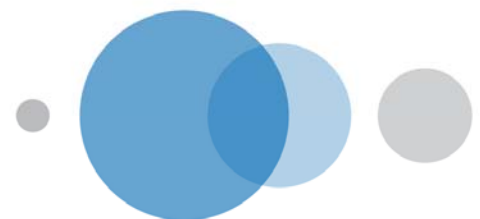


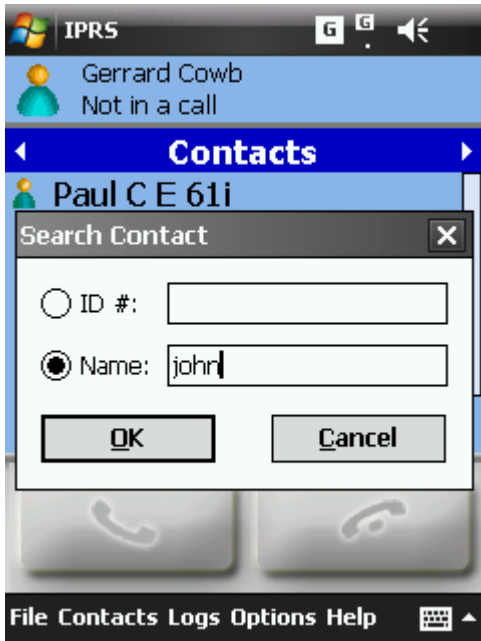


A search box will appear:

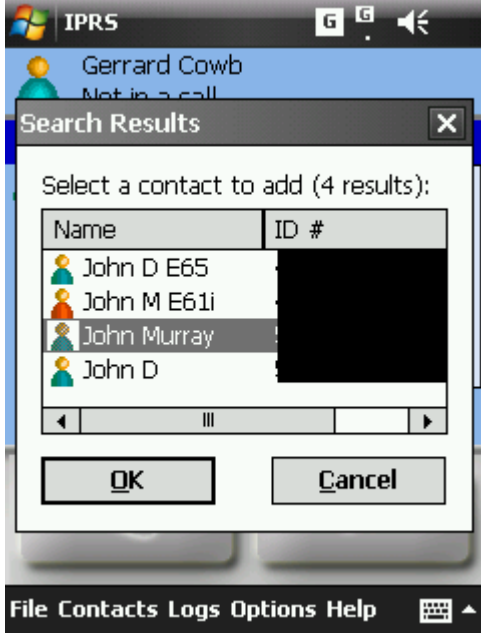


Enter the name of the user you wish to search for in the box:

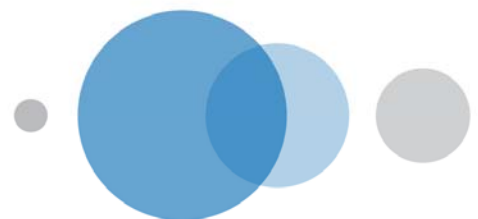


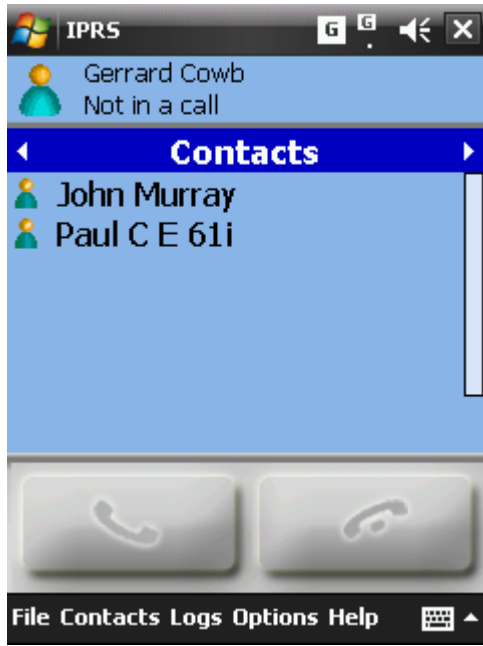


A results box will appear containing all matching users:

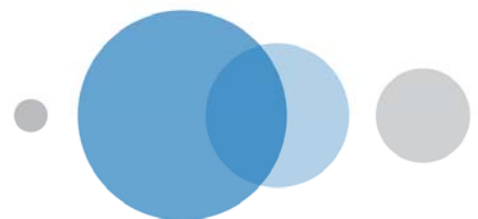


Select the user you wish to add and hit 'OK':



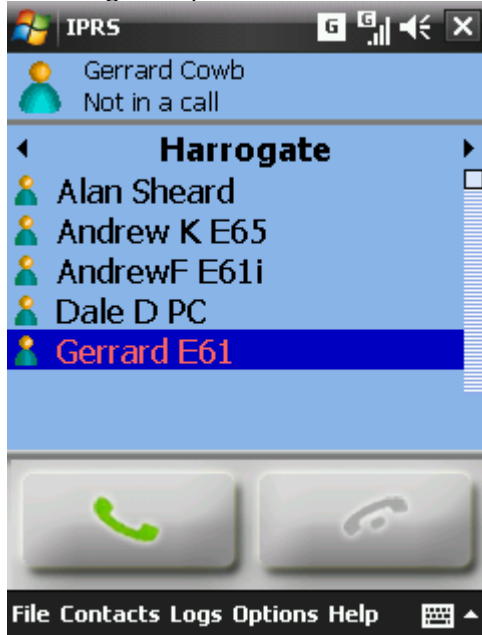


The contact is now available in your contacts list.



Talking one-to-one with a contact...

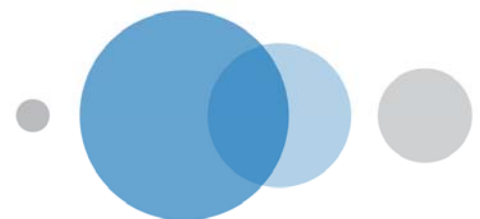
To talk one-to-one with a contact, simply double-tap the name of the desired contact in either your list of contacts or a group list (so their name turns red) and hit the green phone button in the bottom left corner:



While you are holding the green phone button down you will be talking to the selected contact in an active call:

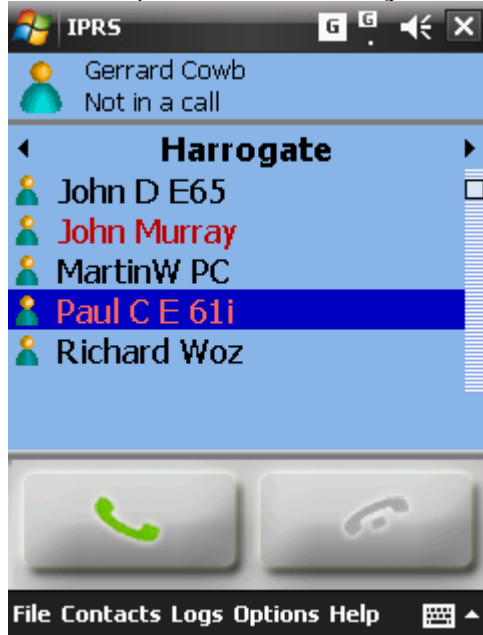


Press the red phone icon or wait for the call to time out if you no longer wish to talk or need to change calls.



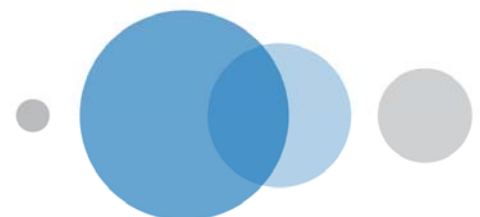
Starting an Ad-Hoc Group Conversation...

In order to carry out an Ad-Hoc Group Conversation, simply locate a number of users you wish to include from either your Contacts list or a Group list, and double-tap each user so they turn red:



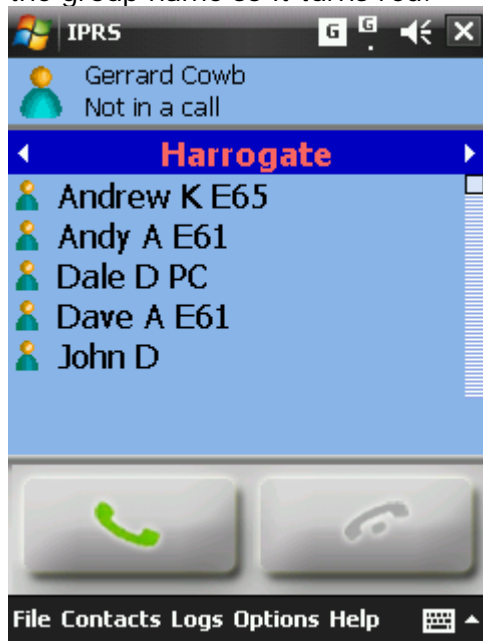
Now press and hold the green phone button in the botto left hand corner of the program to start the broadcast.

N.B. You can only start an Ad-Hoc group conversation with a group of users who are all available on the same screen – therefore if you wish to start an ad-hoc call with users from more than one group, you will need to add them as a contact first.

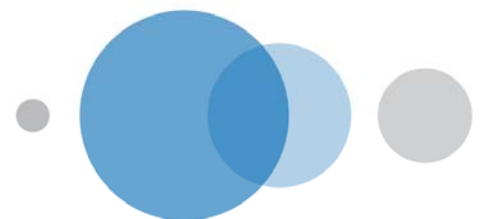


Starting a group broadcast...

In order to broadcast to one of your groups, simply scroll to the group and tap on the group name so it turns red:

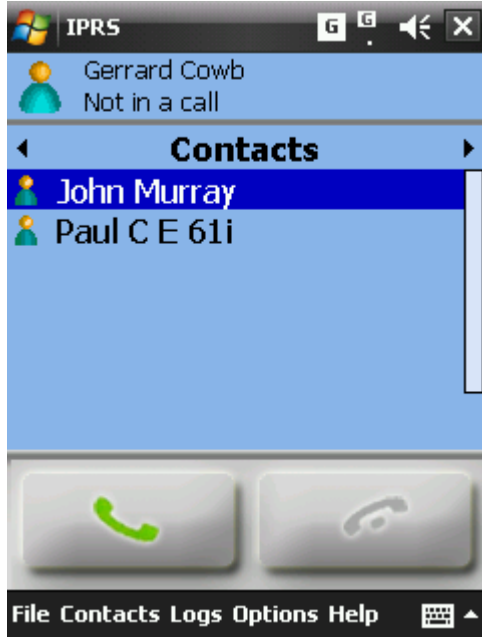


Now when you press and hold the green phone button you will be broadcasting to the entire group.

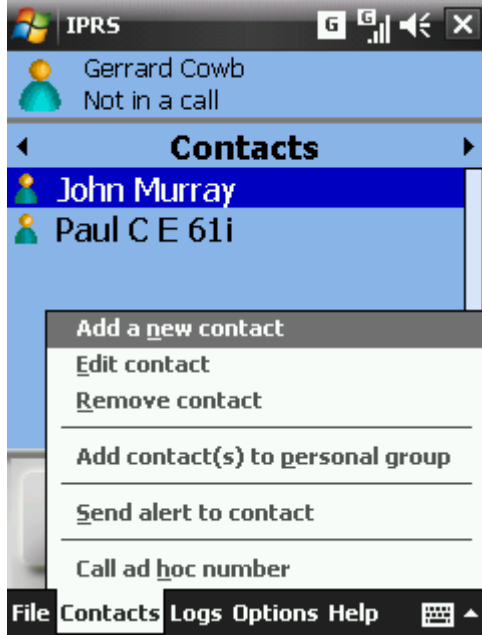


Remove a contact...

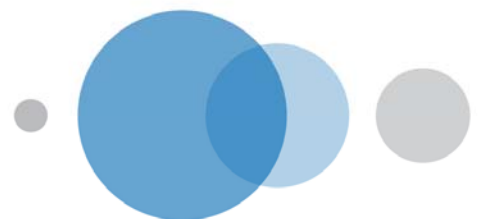
From the contacts screen, select a contact you wish to remove:

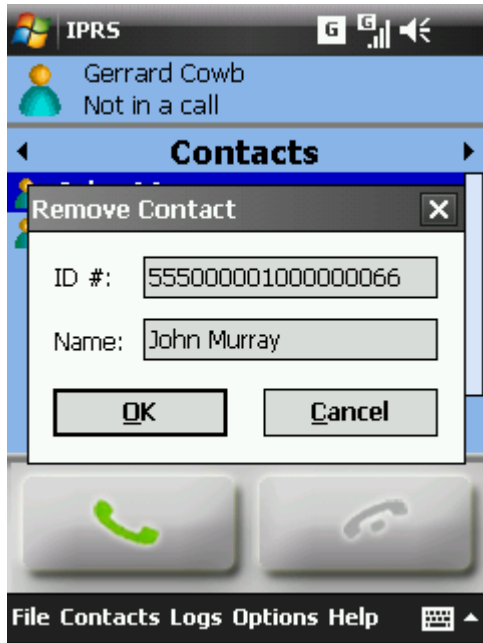


On the menu bar, tap Contacts > Remove contact:

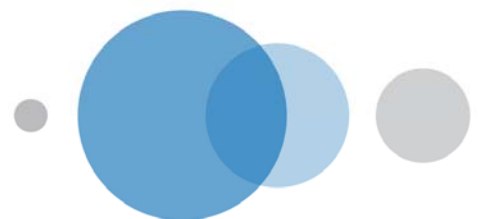


Click 'OK' on the confirmation screen:



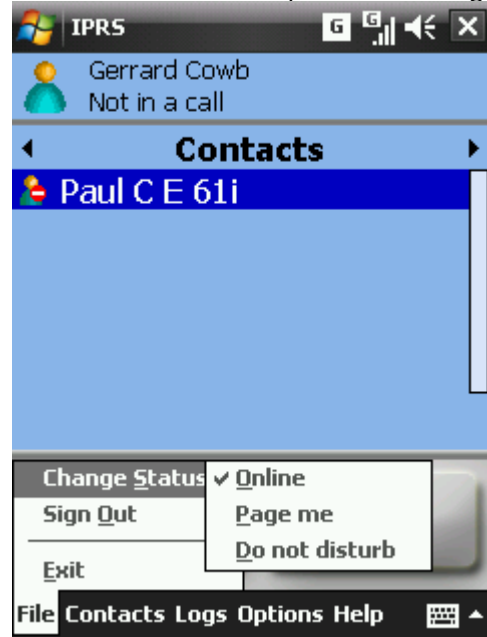


The contact will now be removed from your list.

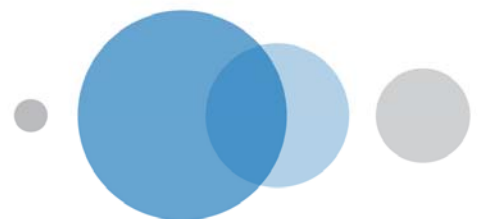


Changing your status...

On the menu bar, tap File > Change Status and select the desired status:

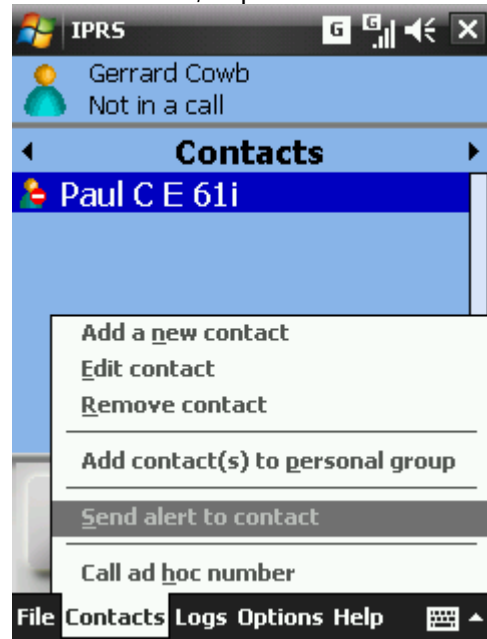


You will notice your status icon change to reflect your updated status:

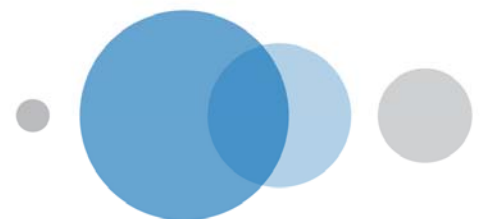


Sending an alert to a contact...

From the contacts or group list, select a contact you wish to send an alert to. On the menu bar, tap Contacts > Send Alert to Contact



The user will be sent a message informing them to call you back.



InTechnology designs and supports the best IP solutions for business with a range of applications seamlessly integrating clients' communications needs through the delivery of secure voice, data and mobile solutions.

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